



# International Journal of Business and Management Invention

*e-ISSN: 2319 – 8028 p-ISSN: 2319 – 801X*

## **CERTIFICATE**

*It is certify that the paper entitled by “Revisiting Total Quality Management in Service Organisations” has been published in International Journal of Business and Management Invention (IJBMI).*

### **Your article has been published with following details:**

*Author's Name: Darlington Ifeanyi Amaechi*  
*Journal Name: International Journal of Business and Management Invention (IJBMI)*  
*Journal Web: www.ijbmi.org*  
*Journal Type: Online & Offline*  
*Review Type: Peer Review Refereed*  
*Publication Year: 2021*  
*Publication Month: July*  
*Vol No.: 10*  
*Issue No.: 07*



**Editor-In-Chief**  
*International Journal of Business and Management Invention (IJBMI)*  
*E-mail ID: [ijbmi@invmails.com](mailto:ijbmi@invmails.com)*  
*Web: [www.ijbmi.org](http://www.ijbmi.org)*

**UGC Approval Serial Number: 4485 & UGC Journal Number: 46889**



# International Journal of Business and Management Invention

e-ISSN: 2319 – 8028 p-ISSN: 2319 – 801X

## **CERTIFICATE**

It is certify that the paper entitled by “Revisiting Total Quality Management in Service Organisations” has been published in International Journal of Business and Management Invention (IJBMI).

### **Your article has been published with following details:**

Author's Name: Waribugo Sylva  
Journal Name: International Journal of Business and Management Invention (IJBMI)  
Journal Web: [www.ijbmi.org](http://www.ijbmi.org)  
Journal Type: Online & Offline  
Review Type: Peer Review Refereed  
Publication Year: 2021  
Publication Month: July  
Vol No.: 10  
Issue No.: 07



**Editor-In-Chief**  
International Journal of Business and Management Invention (IJBMI)  
E-mail ID: [ijbmi@invmails.com](mailto:ijbmi@invmails.com)  
Web: [www.ijbmi.org](http://www.ijbmi.org)

UGC Approval Serial Number: 4485 & UGC Journal Number: 46889