

The Location Advantages and Persistence of the Performance of the Taiwan Logistic Company: A Case Study

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Abstract: This study empirically analyzes the persistence of the performance on the Taiwanese logistic company. It is the first study to address the hot hand effect on the performance of logistic stations. Generally, the well-performed stations (Winner) will still have a better performance in the following time interval; the poor-performed stations (Loser) will stay in the worst group. Moreover, we find there is a strong evidence of location advantage for the business stations which supports the discussion of Hernández and Pedersen (2017). It reveals that a non-metropolitan stations is well-performed than the metropolitan station. Either to increase the number of cargo or to decrease the number of workers will promote the performance of the company. Our empirical results can also be extended to the logistic companies in the emerging markets and transition economies. Policymakers can provide some incentives to make the logistics industry more vigorous development and create economic prosperity.

Keywords: Performance Persistence, Location Advantage, Supply Chain Management, Kolmogorov-Smirnov Tests.

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I. INTRODUCTION

In Mentzer *et al.* (2002), the managers and researchers pay more and more attention on the return management in the field of supply chain management. For providing a start-point to this, Chen *et al.* (2017) develops a conceptual return management in logistics by revisiting the managers of the supply chain companies. Grushevska and Notteboom (2014) said that logistics is a key area to improve Ukraine's competitiveness and to improve the ease of doing business in the country. Choi *et al.* (2016) discussed the risk management of logistics. Moreover, Yuen and Thai (2017) discussed the difference the performance of product and service supply chain. Moreover, Zaid *et al.* (2017) developed the value-chain model to increase the sustainable value-added in cocoa oil industry in North Kolaka Regency of Southeast Sulawesi Province, Indonesia. In their model, the need of the marketing chain is an important part. It also needs a well-functional logistic channel to distribute the cocoa oil products. As the openness of international trade, logistic industry is threatened by many types of uncertainties, such as terrorist attacks, major infectious diseases, oil crisis, and financial turmoil. All the kinds of those threats will affect the stability of logistic industry and have some effects on the company's performances.

On the other hand, as shown in Hsiao (2015), global economic growth and cross-border investment in production can also promote the development of the global supply chain for the logistics industry to generate better interests. Furthermore, the e-shopping also grows rapidly in the recent years. Especially in May, the youth always buys gift from e-shopping for their mother on the Mother's Day. In 2008, the revenues of Chinese logistic industry were about 5.545 trillion yuan (779 billion USD), increased by 16% of 2007. And the total value reached to 89.9 trillion yuan (12.84 trillion USD), increased by 19.5% of last year. The total cargo volumes passed 24 billion tons and the total cargo turnovers to 10.3 trillion ton-kilometers. As Reported by the CNN Money news, from 2013 to 2016, the Singles Day (December 11) sales online summed up 8, 84, 135 and 278 billion USD on the China e-shopping platforms, respectively. On the other hand, it combined only 3 billion USD sold in the U.S. for Black Friday and Cyber Monday, according to the Boston Consulting Group.

There are many studies to investigate the factors that affects logistics performance however, it is lack of micro-economic analysis in station- or hub-level of logistics. Therefore, our study try to fill the gap for discussing the logistics performance in economic perspective with location advantage. Moreover, this paper is the first study to address the performance persistent property of logistic business stations. The structure of this paper is as follows. Following the introduction, Section 2 is the literature review. Methodology is in Section 3. Section 4 deals with the empirical data and descriptive statistics. The empirical analysis is also in the Section 4. And then concluding remarks are given in the final section.

II. LITERATURE REVIEW

2.1 Location Advantage and Decision of Hubs

In Taniguchi *et al.* (1999), they adopt queuing theory and nonlinear programming techniques to find the optimal solution in determining the size and location of public logistics terminals. The research from Wang and Zhang (2002), Shang and Marlow (2007), logistics and supply chain management has been elevated to a strategic level whereby firms can simultaneously achieve differentiation and low cost for sustained competitive advantages. Giannakis (2007) tried to establish an analytical and innovative model for assessing the performance of supplier relationships (SRs). His model can be utilized with qualitative as well as quantitative data. Blankley (2008) discussed the nexus between supply chain management technologies (SCMT) and financial performances. He found that the financial performance benefits can be promoted by the investment in supply chain management technology. To this end, he suggested a model to evaluate it. Shang and Marlow (2007) has revealed that logistics performance was positively associated with financial performance. Their findings also implied that logistics competency has an indirect effect on financial performance through logistics performance.

Besides, Park *et al.* (2011) developed the models of supply chain security activities and their outcome by means of using Balanced Scorecard (BCS) which is a well-known performance indicator to identify relationship between supply chain security activities and their accomplishment. Bae (2012) has empirically analyzed gaps in performance among development stages of integration in supply chain management (SCM). Ahn *et al.* (2013) compared the difference of Korean and Japanese logistic firms. Also, research in Bae (2014) has proved that the interactive effect of supply chain integration (SCI) on performance and ascertained gaps in performance among levels of SCI. Managers of the forwarders make strategic decision making on the basis of their recognition of environment and, as a result, the forwarders enjoy different performance.

First, from Bae *et al.* (2013), there are three objectives in this research: one is to develop measuring criteria for ascertaining performance of customs clearance firms, another is to test reliability and validity of the factors, and the third is to analyze the relationship between customer service and firm performance. According to the result of the analysis, firms which have discriminative services and a high level of flexibility through collaboration with customers can achieve high levels of customer performance and financial performance. In Lee and Lee (2011), they examined the comparative corporate performance of logistics companies in Korea, China and Japan. By using Data Envelop Analysis (DEA), the primary results regarding corporate efficiency among Korean, Chinese and Japanese logistic companies are as follows: in the multimodal industries, Japanese firms have revealed the highest level of efficiency, with Korean firms coming in second and Chinese firms ranking third with distinctly inferior performance. On the other hand, Park *et al.* (2011) further indicates that relationship with partners has more effect on logistics security accomplishment than sharing of logistic information. Just as relationship between corporations in chain of supply and sharing of information among them are important elements in management of supply chain, relationship with partners and sharing of logistic information will have positive effect on supply chain security accomplishment and raise its effectiveness.

Secondly, as discussed in Christopher (2016), the literatures about logistics are always associated with the supply chain management, logistics performance, and locations of city logistics facilities. For instance, logistics and supply chain management have been elevated to a strategic level whereby firms can simultaneously achieve differentiation and low cost for sustained competitive advantage (e.g. Shang and Marlow, 2007; Seo *et al.*, 2016). And in May *et al.* (2004), they used the genetic algorithms (GA) to solve the choice of optimal charge location of a business station. El-Baz (2011) developed an effective decision tool based on fuzzy set theory for the performance measurement of a supply chain in manufacturing companies. Besides, Bae (2012) had empirically analyzed gaps in performance among development stages of integration in supply chain management (SCM). Meanwhile, Church & Murray (2009), Homer (2009), Murray (2009) and Chapman (2009) discussed the location advantages of business site. Murray (2009) said that location theory is the basis for examining how and why the arrangement of cities and markets has come to be and provides the rationale for siting decision making and service allocation. Moreover, according to Li *et al.* (2011) proposed that the purpose of adequate location of a logistics hub is to make products available to different markets through the best possible connections, allowing for a better use of the logistics and transportation infrastructure available.

And, Kuo (2011) indicated that the decision problem of location selection should be complex with multi-criteria and multi-stage problem. Such that, as stated in Tan *et al.* (2002), a firm with a good location management strategy will have the location advantage. Also, from the empirical results of Zhang *et al.* (2011), the strategic location of city logistics facilities may help to establish more efficient urban logistics systems, to reduce social and environmental costs of urban freight transport, and to improve urban traffic conditions. This paper considers the problem of selecting a location for a city logistics facility while considering linguistic factors. So, alike to Zhang *et al.* (2011), our results are expected to help municipal government's select appropriate locations for city logistics facilities and quantify the advantages and disadvantages of alternative locations.

Furthermore, according to Zhang and Kwon (2010) and Zhang *et al.* (2011), they used a fuzzy synthetic evaluation approach to find the best location selection. And in Tolga *et al.* (2013), it was the first study that applied a fuzzy real option valuation approach for the retail location selection. Simić *et al.* (2015) implemented Analytical Hierarchy Process (AHP) and k-means method to decide the best location for logistics distribution center. Chang *et al.* (2015) also adopt an ANP-based TOPSIS approach to investigate the location selection of Taiwanese service firms. Vieira and Luna (2016) used the both multi-criteria and single-criterion model to find the best hub location regarding a variety of transportation network designs, such as, road-, rail- and waterways. Moreover, Gunasekaran *et al.* (2017) uses information technology (IT) to achieve the competitive advantages of logistics. Ashenbaum and Maltz (2017) also develops a conceptual framework of purchasing-logistic integration (PLI) which will be useful and help to promote the performance of suppliers. Jazairy *et al.* (2017), Li and Bathelt (2017) investigated the location strategies of Canadian and Chinese MNCs in international and domestic investment decisions at the metropolitan level. However, there isn't any academically economic analysis of logistics researches. Therefore, our study try to fill the gap for discussing the logistics performance in economic perspective with location advantage.

2.2 Persistence of Performance

Next, it is interesting that a well-performed station will be good in the following period. It is called the "Hot Hand Effect," which refers to the tendency for people to expect streaks in sports performance to continue. Gilovich *et al.* (1985) said that many sports fans, commentators, players, and even coaches share a belief that a particular player can for some period of time have the hot hand. Moreover, Johnson *et al.* (2005) discussed the effect of hot/cold hand and the gambler's fallacy on the stock markets. And Stöckl *et al.* (2015) uses experimental approach to discuss the hot hand effect. In the laboratory experiments, they showed that communication and group decision making do not impact subjects' overall proneness to the hot hand fallacy and to the gambler's fallacy.

In finance, Jegadeesh and Titman (1993) first documented that strategies which buy stocks that have performed well in the past and sell stocks that have performed poorly in the past generate significant positive returns over 3- to 12-month holding periods. And, Hendricks *et al.* (1993) studied the hot hand effect on mutual funds. They found that the performance of mutual funds persists for short-term, which is different to the findings of Grinblatt and Titman (1989), persistence in mutual fund returns over five-year periods. Hereafter, Carhart (1997) used the "Winners" and "Losers" to stand for well-performed and poor-performed group, respectively. His great work found that hot hand effect is driven by the momentum effect. Moreover, Islam (2014) presented the financial performance persistence of banks in Bangladesh. Fu and Liu (2017) investigated the persistence timing of mutual funds and the ability of timing.

In the field of accounting, the earnings persistence is also an unsolvable anomaly. Sloan (1996) found that firm's earnings in the annual report will persist in the following year. Richardson *et al.* (2005), Dicheva and Tang (2009), Frankel and Litov (2009), and Chen *et al.* (2014) extended the results of Sloan (1996) and their findings indicated that the relation between past earnings volatility and earnings persistence is robust to the additional controls and to a correction for sampling bias, but that earnings volatility does not predict stock returns.

This paper is the first study to address the performance persistent property of logistic business stations. Mimicking to Carhart (1997), we calculate the monthly performance of each station in the first half-year and take average of the monthly performances. Since the total revenues are correlated to the size of the station, i.e., a station with higher revenue may result from more workers or more Cargos. Since the value per person is defined the ratio of total revenue to the employees, which measures the value created by each worker in every station. Similarly, the value per cargo is defined the ratio of total revenue to the cargos, which measures the value created by each cargo in every station. Therefore, our measurements are the values created by each person and each cargo, denoted by *vpp* and *vpc*, respectively, to eliminate the size effect of station.

III. METHODOLOGIES

3.1. Comparative tests

Following the study of Lee and Lee (2011), Kumari and Priya (2017), we may use the comparative test to compare the difference of between two or more groups, such as, north versus to south and Winners versus to Losers, etc. Lee *et al.* (2011) compared the financial performance of the logistic companies in Korea, Japan and China. They found that the logistic companies in China are the highest growth than that of Korea and Japan, but the worst efficiency. Here, we will compare the average performance of each comparative group to distinguish their difference. And, Kumari and Priya (2017) investigated the factors that affect the managerial employees' commitment to the bank performance by using comparative analysis of the 633 managers of banking sector located in Uttar Pradesh, the most populous state in the Republic of India. Using the statistical testing hypothesis, we may find the performances between groups whether significantly different, or not.

3.2. Multivariate regression models

Beside the comparative test, we also can adopt the multivariate regression analysis to study these issues. Differently, the comparative test can only find the difference between two groups, but the multivariate regression analysis will reveal the reasons of the existence of the difference. To investigate the difference, we will imbed some explanatory variables to the multivariate regression model. After using some categorical variables (dummy variables), we can classify the data into some groups.

Moreover, the results of the multivariate regression analysis are reasonable and fruitful. In the results of multivariate regression analysis, we may find the factors that affect the performance of the firm; we also can evaluate the magnitude of each factor to the firm’s performance. And by the dummy variables, we also can compare the difference between the groups, difference of performance or the composition of performance.

IV. EMPIRICAL ANALYSIS

4.1 Data and its descriptive statistics

Our empirical data is collected from CF Express Co., Ltd., an affiliated company of Taiwan well-known and branded logistics company. It was established at 1954/12/21 and was a pure domestic logistic company in Taiwan before 2008/11/21. After that, it becomes a member of the international group in Malaysia. Its IPO on Taiwan Security Exchange was at 1990/12/20.

The CF Express was established at 1984/12/20 and its service packages includes international express services encompassing Taiwan, China, and Hong Kong, domestic same-day delivery, air express to and from Penghu and Kinmen, payment acceptance, and intra-urban express service. We collect the CF Express’s monthly performance data from 2010 April to 2014 April. There are 49 months data and 2,672 station-months data. All the summary statistics are listed in the Table 1.

Table 1. The summary statistics of monthly data.

Variable	Obs.	Mean	Std. Dev.	Min	Max
Panel A: Delivery Services					
Number	49	2,471,196	263,720.8	1,591,363	3,019,789
Package	49	6,685,520	761,918.3	4,363,433	8,609,349
Weight (kg)	49	173,378,167	18,970,123.1	111,478,990	218,127,839
Revenue (NT\$)	49	444,846,310	54,386,127.6	279,774,793	560,140,985
Panel B: Reception Services					
Number	49	2,445,150	264,757.4	1,588,515	2,892,420
Package	49	6,570,159	764,020.5	4,256,882	8,239,128
Weight (kg)	49	180,524,345	19,764,609.7	116,628,921	218,867,616
Revenue (NT\$)	49	439,180,470	52,220,246.3	284,249,864	541,338,433

Source: CF Express Co., Ltd.

As shown in Table 1, we may find that the patterns of delivery services are similar to that of the reception services. The value of each delivery service is almost equal to that of corresponding reception service. Moreover, in the Figure 1(A) and (B), the delivery service and reception service have a growth in January and September, but a rainfall in February.

Traditionally, the Chinese New Year holiday is usually at the end of January to early of February. Traditionally, the Chinese will purchase new products or buy gifts for their friends before the Chinese New Year Eve. Moreover, every company will hold a year-end feast and a lucky-draw to all stuffs. Such that, it can be observed the growth of delivery and reception services and then increase its operating performance. After the New Year holiday, consumer spending fell sharply, and the volume of delivery and reception inclined, therefore, resulting in the company’s operating performance decreased. In addition, the pattern of the delivery service and reception service are similar in Figure 1(A) and (B). It coincides with the results of Table 1.

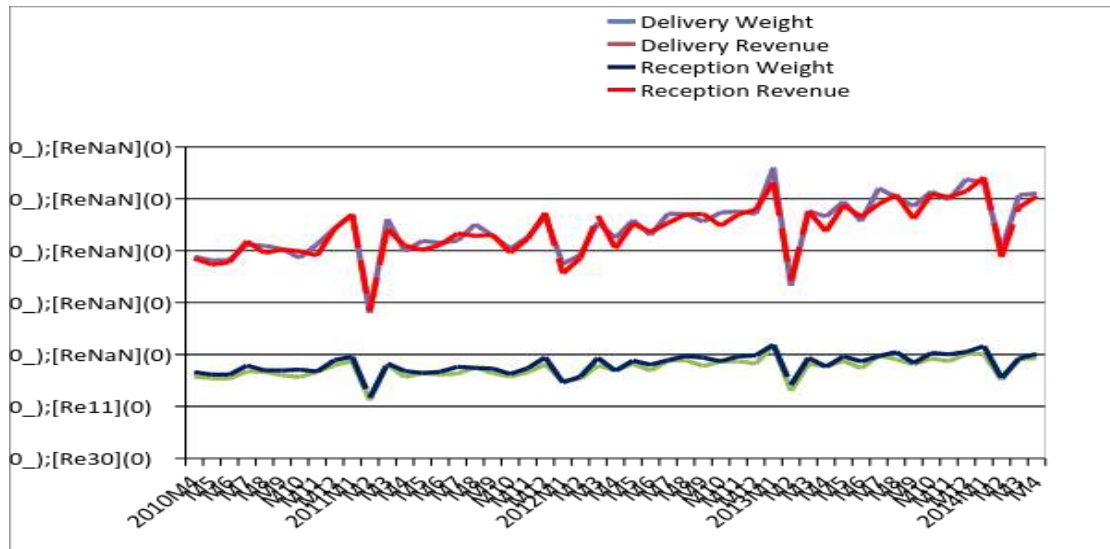


Fig. 1(A). Monthly weight and revenue generated by delivery and reception services.

Source: CF Express Co., Ltd.

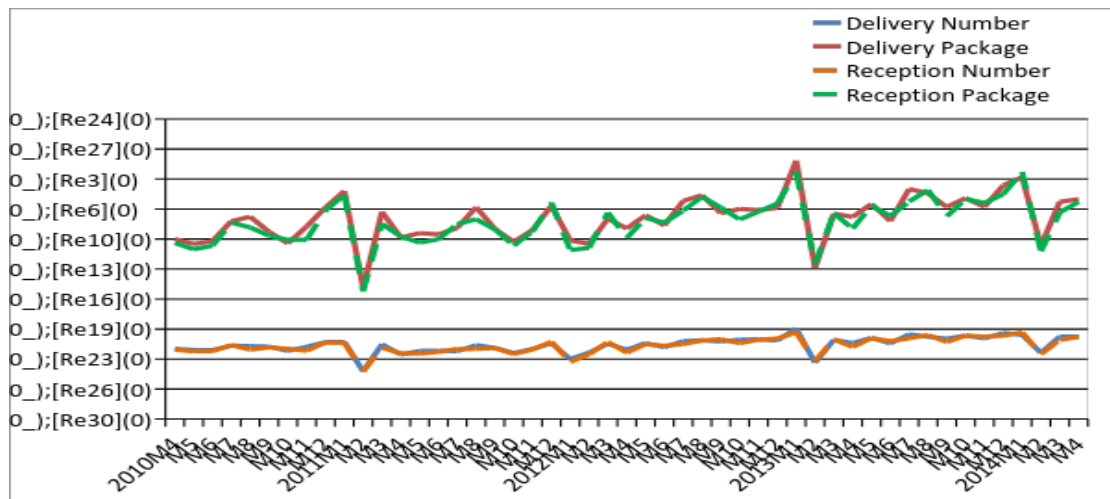


Fig. 1(B). Monthly number and package of delivery and reception services.

Source: CF Express Co., Ltd.

4.2. Comparative Tests

Here, we want to investigate the station’s performances will vary depending on the business location. As the discussion in Shukla *et al.* (2016), a partnership will be a helpful relationship to promote the development quality agriculture and infrastructure. Such that, the higher the quality of infrastructure, the more the agribusiness development. It should be the same in the logistic industry.

4.2.1 Performances Persistence

According to Gorane and Kant (2017), they used operational performance, customer satisfaction, and financial performance to be the proxies of supply chain organization performance. To investigate the performance persistency, we sort the values per Cargo and per worker, respectively. And find the top-10 stations to form the “Winners” and the bottom-10 stations to form the “Losers”. Observing the three-year data (six half-year data), we can find the change of the composition of each group. Figure 2A and 2B show the average values of “Winners” and “Losers”. The average workers and cargos in the winners group (solid lines) are flatter than that in the losers group (dashed lines). There is a rainfall of “losers” in the 2012. It might be a layoff of employees in 2012 result from the China’s economic growth slow. The revenues from delivery services and reception services also decline in the same period. However, the company recruited number of employees and purchased cargos in the next year. So the value created by the cargo increased in 2013.

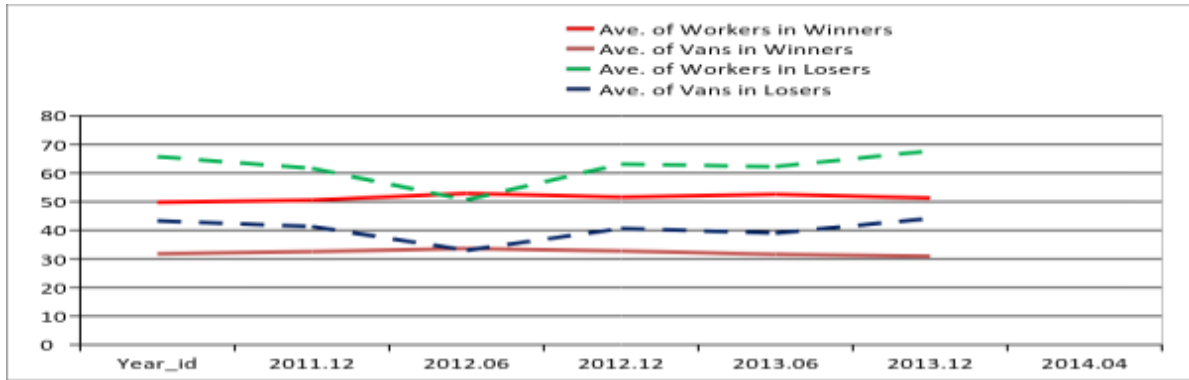


Fig. 2(A). Average workers and cargos in Winners and Losers, respectively.

Source: CF Express Co., Ltd.

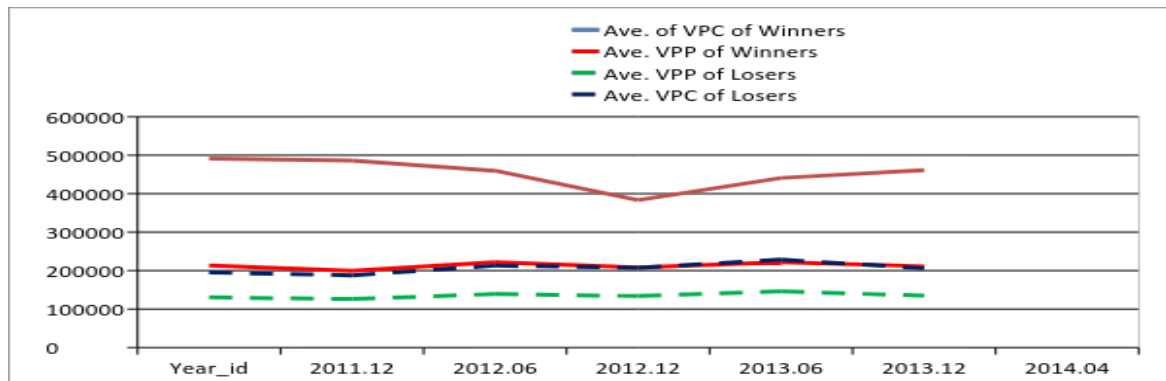


Fig. 2(B). Average value per worker and value per cargo in Winners and Losers, respectively.

Source: CF Express Co., Ltd.

On the other hand, as shown in Figure 2(B), the pattern of average values created by the cargo (VPC) and values created by the worker (VPP) are different in the two groups (solid lines for the “Winners” and dash lines for the “Losers”). It is obvious that the average values created by the cargo and values created by the worker of the “Winners” are higher than that of the “Losers”, respectively. Hence, we want to test the following hypothesis:

Hypothesis I: The performance will persist, that is, there is a momentum effect of performances.

And the sub-hypotheses can be rewritten as follows:

Hypothesis I (A): The winners are still well-performed.

Hypothesis I (B): The losers are still poor-performed.

Table 2A. The “Winners” of station’s semi-annual performance.

Rank	2011 2 nd Half-year	2012 1 st Half-year	2012 2 nd Half-year	2013 1 st Half-year	2013 2 nd Half-year	2014 1 st Half-year
1	Airport Office	Airport Office	Airport Office	Airport Office	Airport Office	Airport Office
2	Zhongli	Dafa	Hualien	Linkou	Hualien	Linkou
3	Dafa	Linkou	Linkou	Dafa	Linkou	Hualien
4	Linkou	Zhongli	Zhongli	Hualien	Dafa	Guanyin
5	Tainan	Tainan	Dafa	Zhongli	Taishan	Taishan
6	Hualien	Gangshan	Gangshan	Gangshan	Tainan	Gangshan
7	Anping	Shulin	Taishan	Tainan	Guanyin	Beigang

The Location Advantages and Persistence of the Performance of the Taiwan Logistic Company: A

8	Lukang	Lukang	Tainan	Taishan	Gangshan	Dafa
9	Taishan	Taishan	Shulin	Beigang	Zhongli	Tainan
10	Qianzhen	Hualien	Qianzhen	Lukang	Shulin	Zhongli
Average (1,000NT\$)						
VPP	126.16	199.92	222.06	208.52	222.08	211.19
VPC	187.84	485.80	459.79	383.14	440.89	461.11
Delivery Revenue	7,332.32	9,195.08	11,094.04	13,092.92	12,177.04	11,683.66
Reception Revenue	7,463.03	8,230.69	10,448.91	11,036.40	10,635,688	11,141.58
Workers	49.7	50.5	52.9	51.6	52.5	51.3
Cargos	31.8	32.5	33.6	32.8	31.6	30.9

Source: CF Express Co., Ltd.

Table 2B. The “Losers” of station’s semi-annual performance.

Rank	2011 2 nd Half-year	2012 1 st Half-year	2012 2 nd Half-year	2013 1 st Half-year	2013 2 nd Half-year	2014 1 st Half-year
1	Songshan	Puli	Songshan	Songshan	Penghu	Puli
2	Xindian	Songshan	Chaozhou	Penghu	Songshan	Penghu
3	Kinmen	Xindian	Taichung	Taichung	Xindian	Sanchong
4	Taichung	Kinmen	Xindian	Xindian	Chaozhou	Songshan
5	Zhonghe	Taichung	Puli	Chaozhou	Taichung	Beitou
6	Keelung	Zhonghe	Kinmen	Puli	Sanchong	Xindian
7	Beitou	Penghu	Tianzhong	Kinmen	Puli	Zhonghe
8	Xinying	Chaozhou	Keelung	Sanchong	Kinmen	Taichung
9	Puli	Keelung	Penghu	Zhonghe	Tianzhong	Chaozhou
10	Sanchong	Sanchong	Zhonghe	Tianzhong	Keelung	Keelung
Average (1,000NT\$)						
VPP	130.46	126.16	139.08	133.85	146.17	134.94
VPC	195.19	187.84	212.91	207.38	228.60	206.00
Delivery Revenue	8,901.81	7,332.32	6,612.83	10,196.76	9,462.26	9,950.76
Reception Revenue	9,285.97	7,463.03	7,286.59	9,771.03	9,344.82	10,892.74
Workers	65.7	61.6	50.6	63.1	62.2	67.7
Cargos	43.3	41.3	33.0	40.6	39.0	44.1

Source: CF Express Co., Ltd.

Applying the Kolmogorov-Smirnov (2-sample) test, we may find the two hypotheses are significant at 10% level. That is, a station which is good performance will be still well-performed in the following year. On the other hand, a station with poor performance will be still poor-performed in the following year.

4.2.2 Tests for Location Advantages

In general, the metropolitan areas, such as Taipei, New Taipei, Taoyuan, Taichung and Kaohsiung, most of them are located in the north area of Taiwan and are closed to the capital of Taiwan, except Kaohsiung City. They all have a higher quality of transportation infrastructure than the other cities in Taiwan, such as Expressway Network, High Speed Railway, and MRT system etc. Besides that, there are higher house prices and living standard in metropolitan, thereby the costs of living are more expensive and has a higher land tax in metropolitan. So the business stations in the area will incur a higher operating costs. In addition, traffic in the metropolitan area is also higher, it will affect the traffic when the drivers either load or unload the bulk of goods, which may also cause cargo damage or traffic accidents. According to Ghoseiria et al. (2004), they defined three major problem levels of the station decision: (1) long-run strategic for 5–20 years; (2) a midterm tactical for 1–5 years, and (3) short-term operational up to only one year. And in Repolho et al. (2016), they applied a mixed-integer linear programming approach to solve the station location problem under the three different levels. Since the station location decision is not only a compete strategy, but also affects to the operation performance of each business station and so to the whole enterprise.



Fig. 3. Map of Taiwan.

Source: Tourism Bureau, Ministry of Transportation and Communications (M.O.C.T.), R.O.C. (Taiwan). <http://eng.taiwan.net.tw/ml.aspx?sNo=0016590>.

According to the above discussion, we found that the performance of each station has different pattern. There may be some difference of performance in north, central, and south area of Taiwan. Hence, we will test the following sub-hypothesis:

Hypothesis II (A): The performances of south station are higher than that of north station.

Hypothesis II (B): The performances of metropolitan station are higher than that of non-metropolitan station.

4.3 Empirical Regression Results

Next, we adopt the multivariate regression models to find the factors that affect the station's performance. Consider the following regression model:

$$y_{it} = \alpha_i + \beta'_i \cdot X_{it} + \varepsilon_{it} \quad (1)$$

where, y is the performance of station i in month t , here, it stands for the revenue per number and revenue per package, respectively. X is the explanatory variables vector, i.e.

$$X \equiv [Fee, VPP, VPC, SIZE, Year_Month, Area_id] \quad (2)$$

Here, VPP and VPC are the value created by worker and by cargo, respectively; $SIZE$ is the size of each station, the number of employees and cargos. And the $Area_id$ is a dummy variable that the station locates in which

area. It ranges from 1(north) to 8(south). We categorize the data into two categories, one is 3-zone dummy (0 for north, 1 for central and 2 for south and east of Taiwan), and the others are 8-distinct, ranging from north to south and east of Taiwan. *Fee* is the revenue generated by delivery services (*Fee_d*) and revenue generated by reception services (*Fee_r*). In this study, we take logarithmic value of the revenues to avoid the scale effect.

Table 3A. Regression results of the monthly revenue per number regressing on the explanatory variables.

Variables	Model I	Model II	Model III	Model IV	Model V	Model VI	Model VII
<i>Constant</i>	934.32*** (30.97)	942.86*** (29.46)	886.44*** (31.43)	741.70*** (30.09)	757.78*** (30.73)	962.04*** (28.52)	797.36*** (28.14)
<i>LnDelRev</i>	-23.8*** (1.91)	-23.8*** (1.91)	-19.5*** (1.99)	-9.83*** (1.91)	-6.57*** (1.98)	-20.08*** (1.98)	-7.84*** (1.97)
<i>LnRecRev</i>	-24.2*** (1.07)	-24.2*** (1.07)	-25.0*** (1.06)	-27.0*** (0.99)	-26.9*** (0.99)	-33.07*** (0.97)	-34.14*** (0.90)
<i>VPP</i> (Value per Worker)						0.0006*** (0.00004)	0.0004*** (0.0000)
<i>VPC</i> (Value per Cargo)						-0.0002*** (0.0000)	-0.0001*** (0.0000)
<i>Workers</i>	0.40*** (0.05)		-1.20*** (0.24)	-1.44*** (0.22)	-1.17*** (0.23)	-0.16 (0.22)	-0.62*** (0.20)
<i>Cargos</i>		0.65*** (0.70)	2.34*** (0.35)	2.68*** (0.32)	2.13*** (0.33)	0.84*** (0.31)	1.39*** (0.29)
<i>Area_id</i>				12.27*** (0.68)			10.62*** (0.62)
<i>North</i>					-52.6*** (2.99)		
<i>Central</i>					-45.6*** (3.07)		
<i>Adj. R²</i>	0.33	0.34	0.44	0.44	0.44	0.51	0.58
<i>Obs.</i>	1852	1852	1852	1852	1852	1852	1852

Note: The values in the parentheses are the standard error of each estimate. *** stands for the 5% significant level.

Table 3B. Regression results of the monthly revenue per package regressing on the explanatory variables.

Variables	Model I	Model II	Model III	Model IV	Model V	Model VI	Model VII
<i>Constant</i>	528.5*** (11.67)	514.1*** (11.13)	519.5*** (11.95)	474.2*** (11.76)	462.6*** (11.28)	557.4*** (11.63)	509.5*** (11.93)
<i>LnDelRev</i>	-20.6*** (0.72)	-19.4*** (0.68)	-19.8*** (0.76)	-16.8*** (0.75)	-14.4*** (0.74)	-22.1*** (0.81)	-18.5*** (0.83)
<i>LnRecRev</i>	-9.72*** (0.40)	-9.91*** (0.40)	-9.88*** (0.40)	-10.5*** (0.39)	-10.5*** (0.37)	-11.97*** (0.40)	-12.28*** (0.38)
<i>VPP</i> (Value per Worker)						0.0002*** (0.0000)	0.0002*** (0.0000)
<i>VPC</i> (Value per Cargo)						-0.00005*** (0.0000)	-0.00005*** (0.0000)
<i>Workers</i>	0.41*** (0.02)		0.11 (0.09)	0.04 (0.09)	0.24*** (0.09)	0.48*** (0.09)	0.34*** (0.09)
<i>Cargos</i>		0.60*** (0.03)	0.44*** (0.13)	0.55*** (.13)	0.16 (0.13)	-0.02*** (0.13)	0.14 (0.12)
<i>Area_id</i>				3.84*** (0.27)			3.10*** (0.26)
<i>North</i>					-19.19*** (1.12)		
<i>Central</i>					-21.63*** (11.28)		
Adj. R^2	0.47	0.47	0.47	0.53	0.56	0.55	0.58
Obs.	1852	1852	1852	1852	1852	1852	1852

Note: The values in the parentheses are the standard error of each estimate. *** stands for the 5% significant level.

The fruitful regression results are shown in Table 3 (A) and (B). In the tables, we may find that the revenue per number is increasing as cargo increase, but decreasing as the employee increase. And in panel B, although the revenue per package is increasing as cargo and employee increase, but employee is partially insignificant. Such that, increasing of the station size is not necessary to increase the revenue. Moreover, the revenue per number and revenue per package are positively correlated to the location of the station. We find that the more southern the stations, the more revenues they generate. These results are consistent to the results by using the comparative tests.

V. CONCLUSION

With globalization, international trade transactions increasingly warm. The logistics plays an important role to the multinational enterprises. Our study handy collected the monthly performances from the CF Express Co., Ltd. It is a well-known and branded logistic company in Taiwan.

Our findings are fruitful. Generally, the purchasing power in the metropolitan area should be higher than the non-metropolitan areas. Infrastructure and transport facilities in the metropolitan area are more hi-tech than that of the non-metropolitan areas. Hence, the performances of the urban stations are thought to be higher than the performances of the non-metropolitan stations. However, as shown in Table 3, the results are precisely the opposite of this idea. We find that, in Taiwan, the higher the urbanization, the more convenient traffic, the lower the performance of its business stations. It was consistent to the results in Cepolina and Farina (2015).

On the other hand, we find an interesting result that the persistence of the station's performance. As the discussion in finance and accounting, applying the Kolmogorov-Smirnov tests, our result (Table 2) shows that the well-performed stations (Winner) will still have a better performance in the following period; the poor-performed stations (Loser) will stay in the worst group. Analyzing the size of each station, we find that the more compact operating station, its contribution to the company's performance higher. Although the larger size stations will make higher revenue, its huge labor costs and maintenance cost of vehicles will erode the revenue. This result coincides to the conclusion of Lam and Bai (2016). Such that, the executives responds to various business station for proper planning to strike a more effective operation and performance.

Our empirical results can also be extended to the logistic companies in the emerging markets and transition economies. In addition to providing logistics professionals in the effective management of performance, and can give the country's policymakers in the industry promotion a substantive planning direction. Policymakers can provide the logistics industry to set up the stations in the vicinity of the metropolitan areas by improving the infrastructure, modifying the land use policies, setting the supply chain areas, tax incentives. Furthermore, they can introduce the IT industry and the robots to replace the manpower for reducing company's personnel costs, can make the logistics industry more vigorous development and create economic prosperity.

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